## **CAPE POINT SOLUTIONS**



CUSTOMER CARE AGENT FRENCH (M/W/D)

# JOB OPPORTUNITIES

### **CAPE POINT SOLUTIONS**

At Cape Point Solutions, we understand that only satisfied employees can transform our customers into true fans. Hence, we strictly follow our motto of: "Employees First."

That's why we're looking for colleagues who are similar yet refreshingly different - motivated, and dedicated individuals who bring the right mindset and are ready to grow with us.



# WHAT YOU'LL DO TO HELP US GROW TOGETHER:

- Provide outstanding customer service
- Handle multi-channel customer queries
- Maintain accurate customer data records

### **OUR NON-NEGOTIABLES:**

- Native-level proficiency in French
- Excellent communication skills
- Deliver quality and timely
- Structured, independent, commited

## WHAT YOU'LL GET FROM US:

- Direct contact with our business clients (promising German companies)
- Weekly 1-on-1 sessions for your growth
- Flexibility in work model (hybrid work)
- Above-average number of paid vacation days
- Competitive salary starting from R 20,000
  + medical aid contribution

Are you ready to be part of a customer service team that does things a little differently? Apply now and join our talent pool in Cape Town that's turning the industry upside down!

# **FIND US HERE**

### SEND YOUR CV

# OR CALL